

2022 Rhode Island

Enhanced heat pump rebates for residential oil or propane heating displacement



1-844-615-8315 | rienrgy.com/heatpumps



Save energy and money, improve comfort, and make your home better with these energy savings offers for residential electric customers.

- **Central Heat Pumps**
- **Mini-Split Heat Pumps**
- **Integrated Controls**

These offers are funded by the Rhode Island Office of Energy Resources with proceeds from the Regional Greenhouse Gas Initiative and by Rhode Island Energy.



Customers must participate in a no-cost EnergyWise Home Energy Assessment and complete insulation recommendations. Home must be fully insulated and weatherized, as recommended or verified through the EnergyWise program to qualify for the enhanced rebate. To schedule your Home Energy Assessment, call 888-633-7947 and reference the Heat Pump Program for expedited scheduling.

The Rhode Island Office of Energy Resources (OER)³ is offering enhanced rebates for energy-efficient central and mini-split heat pumps installed in qualifying homes that heat primarily with oil or propane. These rebates are only valid for installations that occur on or after January 1, 2022 and are completed by December 31, 2022. OER funding is limited and will be available on a first-come, first-served basis.

ENHANCED REBATES FOR OIL OR PROPANE HEATING CUSTOMERS

OER funding is available for rebates for energy-efficient central heat pump and mini-split heat pump systems that are designed to displace heating oil or propane. The OER funded Enhanced Rebates shown in the table below will be added to the Rhode Island Energy funded Standard Rebates to provide the Total Rebate available. A program-trained, participating contractor must install the equipment designed so that it can supply most or all of the heating needs of the home.⁶ Only qualifying equipment as shown below is eligible.

Equipment Type	Delivery Method	Requirement ¹	RI Energy Standard Rebate*	OER Enhanced Rebate*
Central Heat Pump	Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	\$350 per ton ⁵	\$650 per ton ⁵
Mini-Split Heat Pump	Ducted or Mixed-Ducted	AHRI: SEER ≥ 15, HSPF ≥ 9	\$350 per ton ⁵	\$650 per ton ⁵
	Non-Ducted	NEEP ² : SEER ≥ 15, HSPF ≥ 10, COP 1.75 at 5°F	\$150 per ton ⁵	\$850 per ton ⁵
Integrated Control ⁴	N/A	Add-on to new or existing heat pump. Refer to qualified product list.	N/A	Up to \$500 per indoor unit, max of \$1,500

*Apply online at rienry.com/heatpumps

¹SEER – Seasonal Energy Efficiency Ratio. EER – Energy Efficiency Ratio is a measure of instantaneous cooling efficiency. HSPF – Heating Seasonal Performance Factor is a ratio of an air source heat pump’s heat output to electricity use over an average heating season. COP - Coefficient of Performance is a ratio of the Heating Energy Provided to the Home divided by the Electrical Energy used by the Heat Pump System. Rounding up of SEER/EER ratings is not acceptable.

²For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

³The enhanced Heat Pump Rebates for Residential Oil or Propane Heating Customers are supported through Rhode Island’s participation in the Regional Greenhouse Gas Initiative (RGGI). For more information about RGGI, visit rggi.org. For more information about how OER uses RGGI proceeds, visit www.energy.ri.gov/policies-programs/programs-incentives/rggi.php

⁴Integrated Controls are either approved control packages or dual fuel thermostats that switch between a heat pump and a central heating system. Integrated Controls must be installed by a Participating Contractor. For a copy of the Integrated Controls qualified product list, email HVAC@CLEAResult.com. Rebate amount not to exceed purchase price.

⁵Actual tons are calculated based on AHRI cooling capacity divided by 12,000 btus. Rebate amount will be based on the actual AHRI tons, not on the nominal or marketing claimed tons.

⁶A list of participating contractors can be found at rienry.com/heatpumps, by emailing HVAC@CLEAResult.com, or by calling 1-844-615-8315.

Rebate Type	Total Rebate Amount	Date Installed (mm/dd/yyyy)	AHRI** Reference Number	Number of Tons ⁵ (per AHRI rating)	Customer Rebate Amount Expected (Rebate Amount x # of Tons)
Enhanced Central Heat Pump	\$1,000 per ton ⁵				
Enhanced Ducted/Mixed-Ducted Mini-Split Heat Pump	\$1,000 per ton ⁵				
Enhanced Non-Ducted Mini-Split Heat Pump	\$1,000 per ton ⁵				

Rebate Type	Total Rebate Amount	Date Installed (mm/dd/yyyy)	Model Number	# of Indoor Units (max of 3)	Customer Rebate Amount Expected (Rebate Amount x # of Units, max of 3)
Integrated Controls (check equipment type that applies) <input type="checkbox"/> Central Heat Pump <input type="checkbox"/> Ducted/Mixed-Ducted Mini-Split Heat Pump <input type="checkbox"/> Non-Ducted Mini-Split Heat Pump	Up to \$500 per indoor unit, max of \$1,500				

**AHRI = Air-Conditioning, Heating, and Refrigeration Institute. This number can be found on the invoice from your contractor.



Rebates are available to eligible residential electric customers only. One electric account number per form. Some restrictions may apply. Rebate offers are subject to change without notice. Please review Terms and Conditions.

Submit your application through the online portal found at: rienrgy.com/heatpumps

Or mail the completed form with all required documents to:

Rhode Island Energy Electric Heating & Cooling Rebates
P.O. Box 2528
Manchester, CT 06045

For questions about status of submitted rebates, please call **800-292-2032** or email ask@efi.org

Please make sure your rebate submission includes:

- 1. Invoice marked as Paid in Full which includes:**
 - Installer name and address
 - Equipment and installation costs
 - Model number of indoor and outdoor equipment
 - Manufacturer
 - Installation date and address
 - AHRI number
- 2. ACCA approved Manual J load calculation summary page provided by your contractor**
- 3. Home Energy Action Report from the EnergyWise and proof of weatherization (Summary of Improvements or Certificate of Completion)**

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY

EXISTING HEATING FUEL TYPE: OIL PROPANE

EXISTING HEATING SYSTEM TYPE: FORCED WARM AIR FORCED HOT WATER STEAM

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS									

SELECT BOX THAT BEST DESCRIBES THE EXISTING OIL OR PROPANE HEATING SYSTEM

REMOVED DISABLED PARTIALLY REMOVED NOT REMOVED

ACCOUNT HOLDER FIRST NAME			ACCOUNT HOLDER LAST NAME		
INSTALL ADDRESS		CITY	STATE	ZIP	
			RI		
EMAIL ADDRESS			PHONE		

PAYEE INFORMATION

PAYEE FIRST NAME/COMPANY NAME (if different than above)		PAYEE LAST NAME			
MAILING ADDRESS (if different than above)		CITY	STATE	ZIP	
EMAIL ADDRESS			PHONE		

HOW DID YOU HEAR ABOUT THIS PROGRAM? (Check the appropriate box.)

- PLUMBER OR CONTRACTOR
 ENERGY ASSESSMENT
 EQUIPMENT SUPPLIER
 TRADE SHOW
 SALES REP/ACCOUNT EXECUTIVE
 PRINT ADVERTISING
 INTERNET
 HOME ENERGY REPORT
 DIRECT MAIL/E-MAIL
 OTHER _____

PARTICIPATING CONTRACTOR⁶ INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE

CONTRACTOR COMPANY NAME		CONTACT NAME			
STREET ADDRESS		CITY	STATE	ZIP	
EMAIL ADDRESS			PHONE		

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all required documents. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a participating contractor⁶ has installed the listed energy-efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of Rhode Island residential electric customers of Rhode Island Energy. I understand that some restrictions may apply. OER or Rhode Island Energy reserves the right to conduct field inspections to verify installations.

DATE	NAME (PRINT)	CUSTOMER SIGNATURE
		X

TO APPLY

Enhanced Rebates

- This special offer is valid only for residential customers in Rhode Island who heat their home primarily with fuel oil or propane. **Homes must also be fully insulated and weatherized, as verified through the EnergyWise program.** Customers must participate in a no-cost EnergyWise Home Energy Assessment. To schedule, call 888-633-7947 and reference the Heat Pump Program for expedited scheduling.
- No-cost energy-saving improvements are available to households that meet certain income guidelines. For more information, call 401-351-1800 or your local Community Action Program (CAP) agency to get started. Or visit rienergy.com/RI-Home/Energy-Saving-Programs/Income-Eligible-Services.
- Verify that the equipment you will be installing qualifies for a rebate by consulting with a participating contractor.⁶ Qualifying equipment is noted above.
- Equipment must be installed by a participating contractor⁶ at a property with an active Rhode Island residential electric account.
- A list of participating contractors⁶ can be found at rienergy.com/heatpumps, by emailing HVAC@CLEAResult.com, or by calling 1-844-615-8315.
- Approval and Verification – A portion of rebates will be selected for either a remote or on-site Quality Control (QC) inspection before being processed. If selected, applicants must provide reasonable access for these QC inspections.

Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date, or by January 31, 2023, whichever comes first.

IMPORTANT: Photocopy your entire submission for your records. Offer valid on equipment purchased and installed between January 1, 2022 and December 31, 2022 (subject to funding availability). From the time the application is processed and approved, please allow 10-12 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. To review the status of your application, please contact us at 800-292-2032 or email ask@efi.org.

TERMS AND CONDITIONS

Equipment Requirements

System Requirements—All rebated Heat Pump and systems must be listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI) and meet the program SEER, EER and HSPF requirements (see table on page 2). The outdoor condenser and the indoor equipment must be new and replaced together. The condenser and coil are separate components in a heat pump system, but for rebate purposes, are considered one unit. All units must have a thermostatic expansion valve (TXV) or electronic expansion valve (EXV) to qualify for rebate.

Sizing—Load calculation requires proper design temperatures for area. The unit installed must be within 130% of the cooling load calculation.

Proof of Purchase—A copy of the customer's invoice itemizing the purchased equipment must accompany the rebate form. The invoice must indicate the equipment type, size, make, model, AHRI number, name of purchaser, installation date and address, date of purchase and total installed cost.

Information Sources to Verify Equipment Efficiency—SEER and HSPF ratings for condenser, evaporator and air handler (if applicable) must be provided. The AHRI directory website at ahridirectory.org lists SEER and HSPF values; if you do not have internet access, please call 1-703-600-0384. AHRI also provides AHRI numbers. For equipment requiring Northeast Energy Efficiency Partnerships (NEEP) listing, refer to NEEP.org.

GENERAL REQUIREMENTS

Time Limit—Qualifying units for equipment rebate must be purchased and installed between January 1, 2022 and December 31, 2022. Rebate form and required documentation must be postmarked or submitted online within 60 days of equipment installation date or by January 31, 2023, whichever comes first. Program is subject to change without prior notice, including rebate levels.

Geographic Requirements—Offers valid only for residential electric customers that heat primarily with propane or fuel oil in Rhode Island.

Application Form—This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

Rebate Amount Limitations—The total rebate amount cannot exceed the purchase price by the participating contractor.

Payments—From the time the application is processed and approved, please allow 10-12 weeks for payment. Payment processing will take longer if information or documentation are missing from the application.

Approval and Verification—OER, Rhode Island Energy, or their agents reserve the right to verify the installation and to have reasonable access to the residence to inspect the electric heating and cooling system prior to issuing rebates.

Tax Liability—OER or Rhode Island Energy will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Limitation of Liability—OER or Rhode Island Energy and the rebate administrator's liability is limited to paying the rebate specified. OER, Rhode Island Energy and the rebate administrator are not liable for: (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Contractor Certification—Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements. Contractor also certifies that they are a Rhode Island Energy participating HVAC contractor⁶ and have maintained the required training and testing requirements of that status.

Payments Assignable to a Third Party—(a) The Customer may request that the rebate be paid directly to a third party by so indicating on the rebate application. Notification of third-party payment will be sent to the Customer upon submission of the rebate application for the purpose of Customer confirmation. (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the rebate application.

ISO-NE Capacity Payments or Environmental Credits—Customer agrees that the Energy Efficiency Program Provider (EEPP) has the unilateral right to apply for any ISO-NE capacity payments or environmental credits resulting from this energy efficiency project, and agrees not to file for such payments or credits either directly or indirectly. Contractors agree to provide the EEPP with such further documentation as the EEPP may request to confirm the EEPP's ownership of such benefits.

Warranties—OER AND RHODE ISLAND ENERGY DO NOT GUARANTEE THE PERFORMANCE OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. OER and Rhode Island Energy make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the electric heating and cooling equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties. OER or Rhode Island Energy do not warrant the performance of installed or serviced equipment, expressly or implicitly. OER's liability is limited to paying the rebate specified.

Endorsement—Rhode Island Energy and OER do not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers.